

RAVENWOOD STAIRWAYS INC., 41388 Western Road, Elmsdale, PE., C0B1K0
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RAVENWOOD STAIRWAYS

10 Year Warranty

Ravenwood Stairways Inc. is proud to warranty all our Easy Stair System Stairways against defects in material and workmanship. Our commitment to producing quality products allows us to offer a 10 year warranty limited to the original contractor/consumer purchaser covering defects in material or workmanship provided all recommendations are followed as noted in the Use & Care Guide.

The following items or conditions shall not be considered a defect in material or workmanship and are not covered by this warranty.

1. Natural variations in the color, texture, character or grain of the wood.
2. Stairs altered in the field
3. Stairs improperly installed.
4. Variations or unsatisfactory results in gloss level, texture or appearance from field finishing.
5. Damage caused by failure to follow Stair Use & Care Guide or perform normal maintenance.

Should a Ravenwood Stairway component fail to conform to this warranty after notice Ravenwood will at its option within 60 days either repair or replace or supply a replacement part(s) in the same condition as originally delivered by Ravenwood or our distributor.